RCM Technologies
The Source of Smart Solutions

Case Study – Prison Management Applications

Are you searching for the right company to deliver your offender management solution?

RCM Technologies Canada has helped several counties and states increase the effectiveness and reliability of the information in their Prison Management Systems.

WITS is an inmate trust management solution owned by the state of Wisconsin for their correctional facilities. WITS utilizes Oracle relational database and tools and the State of Wisconsin benefited from RCM's deep industry knowledge and technical expertise in several aspects of their system development life cycle.

WITS is a vast database that manages bookings and custodial functions, case management, payroll, commissary, and trust accounting. Each record is a complete history of the offender with corrections organizations. Records are available for review or update by any corrections officer with the proper security authorization. Records can also be transferred between institutions or community offices. WITS also maintains a statistical overview of the entire institutional population. Reports can be run at any time, summarizing information on the offender population.

RCM Technologies Canada has implemented various solutions in the USA that meet State and County jail needs and requirements and dealt with Risk Assessments and Security Programs requirements for the offender management industry. We have the business knowledge of the industry and the technical expertise that enable us to architect and develop a complete solution.

Contact us for a free one-day assessment of your organizational requirements. We will provide you with our evaluation of how you can benefit from improved management of your offender information and reporting.

Requirements RCM has delivered

Movements & Tracking
Movements and Tracking is used to record the admission or re-admission of offenders. This includes assigning offenders to housing locations and opening trust accounts. It allows users to record, view or modify offender demographic information, transfer offenders (internally or externally), and change their statuses.

Inmate Trust Accounting
Inmate Trust Accounting allows entry of all details regarding receipts and disbursements of an offender's trust funds. We deliver a solution that provides a clear audit trail between source documents and financial statements all designed to meet the highest auditing standards.

Payroll
Payroll functions are a companion to Inmate Trust Accounting. They are used to maintain offender work assignments and schedules, calculate wages, and credit trust accounts accordingly.

Commissary
The institution Commissary module is used to manage inventory, record stock orders and purchases, and track operating expenses. It is also used to track revenue earned and manage sales – keeping track of various restrictions that may be placed on offender purchases.

Offender Gang Affiliations
Gang Affiliations functionality is used to track an offender's associations with specific gangs and maintain non-association lists used to keep certain offenders apart. Various types of institution and system wide reports are available.

Visitors Scheduling & Tracking
Visitor functions are used to schedule visits between offenders and pre-approved contacts. The module is used to record and maintain the list of contacts associated with an offender and manages the various offender and visitor restrictions.

Minor Disciplinary Actions
Minor Disciplinary Actions allow institutions to record and approve minor disciplinary action hour assigned to offenders for conduct violations. This module also keeps a detailed history of the disciplinary hours assigned and served by offenders for tracking purposes.

Offender Roster
The Offender Roster module is used by the institutions to define any type of roster information that they would like to track for an offender. Roster types and codes can be established on living unit, caseload or system wide level.

Offender Checks
Offender Checks functions give corrections users the ability to put an offender on a schedule of periodic checks. It can be used to track types of checks scheduled for an offender including dates started and the observations by an officer doing the check.

Institutional Count Verification
Institutional Count Verification allows institutions to process inmate counts electronically. An institution has the ability to start a count at any point during the day.

Random Draw
Random Draw processes select a percentage of random offenders from each institution unit to be scheduled on a randomly selected date for urinalysis drug testing. This module includes an interface with a Lab Data Management System.

Juvenile Community Corrections
Juvenile Community Corrections facilitates tracking of juvenile client activities in institutions and community offices. It allows users to perform agent assignments and to control the workflow of the processes.

Youth Aids Billing System
Youth Aids Billing System is an integrated offender billing system within the main record management system. It allows users to perform pre and post billing adjustment transactions. Invoices and other billing reports are generated.

Juvenile Case Management
Juvenile Case Management is a comprehensive case management infrastructure that is integrated with a corrections department's main record management system. It helps business office and community agents keep track of their cases. The main components of the Case Management solution are:
- Assessment & Evaluation
- Youth Performance
- Education
- Plan of Supervision and Conditions
- Community Activities
- Major Disciplinary Action

Ad hoc Report Writer
Report Writer provides the ability to retrieve and present information from the main application database. It enables users to perform a controlled data extraction from the application database tables based on the selection criteria and display format specified by the user. It delivers fully customized reports with complete control over data selection, style, formatting and printing.

Offender Property:
Offender Property is used to register and track items of personal property deposited by offenders when they are admitted to a facility.

Legal Documents:

Legal Documents functionality is used to enter legal orders authorizing an offender's custody and movements, to ensure each offender is legally incarcerated.

Sentence Administration:

Sentence Administration is used to calculate key dates in an offender's sentence (both regular and intermittent types of sentences) and record fine payments, jail credits and good time parameters.

Document Imaging:

Document Imaging is used to associate scanned legal documents with offender cases. Third party document imaging solutions can be integrated with the product.

Incident Log:

The Incident Log module is used to record detailed information on incidents and associate offenders and staff members with them.

Interfaces Delivered

- Automatic check clearing process carried out using a CRS (Check Reconciliation System) bank file.
- Lab Data Management System for the purpose of identifying samples, sending test orders and receiving results. Transmission files conform to the ASTM record format standard E1238-91.
- Commissary System linked with County Jail Offender Management System.
- Sheriff Jail Linkage System interfaced with County Jail System.
- Printrak International Live Scan Station interfaced with County Jail System.
- Department Of Corrections Statewide Supervision System interfaced with County Jail System.

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