



## **Client: DAIMLER-CHRYSLER – CANADA**

*On the Web:* [www.daimlerchrysler.com](http://www.daimlerchrysler.com)

### **Client Background**

Headquartered in Windsor, Ontario, the principal activity of DaimlerChrysler Canada is the marketing and sale of Chrysler-brand passenger cars, Dodge cars, minivans and trucks, and Jeep® sport-utility vehicles. These vehicles are sold through a retail organization of over 500 dealers from coast to coast.

The company's three vehicle assembly plants in operation in Canada built 535,878 cars and trucks in 2002. The company's retailers delivered 246,777 cars and trucks.

### **Client's Business Challenge**

Deliver 100% reliability of custom developed and packaged Payroll applications

### **How RCM Helped**

RCM provided a Fixed Price solution included:

- ✦ 24/7 support of the system for all hourly and salaried payroll employees
- ✦ Year-end tax reporting for all employees
- ✦ Canadian implementation support of PeopleSoft™ conversion
- ✦ Support of corporate Profit Sharing system
- ✦ Global SAP interface for hourly payroll
- ✦ E-PAY interface development and support for employee bank, income tax forms and online pay statements

RCM also provides ongoing applications maintenance and support for:

- ✦ Fleet Leasing System
- ✦ PC Helpdesk at 2 assembly plants
- ✦ Maintenance Parts System
- ✦ Vehicle Remarketing System
- ✦ New car Warranty System

### **Value Delivered**

RCM has provided consulting support and applications development to DaimlerChrysler for fifteen years, delivering high reliability, high performance payroll and other business solutions. RCM Technologies Canada's auto industry and applications experience have enabled DaimlerChrysler to significantly reduce operating costs and overhead over this period.

### **Technology**

RCM used the following in their solution for DaimlerChrysler Canada:

- ✦ IBM Mainframe – IMS, DB2, CICS, COBOL
- ✦ PeopleSoft HR